SCHEDULE

Promoter	Escare Holdings PTY LTD, Trading as Cadell Food Service, 55-57 Ogilvie Ave, Echuca 3564 For enquiries regarding this Promotion, please contact the Promoter via email at marketing@cadell.net.au
Promotion Period	Entries into this Promotion open at 12.00am AEST on 8/6/26 and close at 11.59pm AEST on 30/6/26
Entrants	Participation in this program is open to Australian residents who are 18 years and over, and who are employees or owners of an eligible Cadell Food Service trade customer business. An eligible business is a Cadell Food Service trade customer that operates in Australia, is selected by the Promoter to participate in the program, remains within trading terms throughout the duration of the Promotion, and is registered for pocket pantry+ where required. Registrations are submitted by the individual on behalf of their eligible business. Each individual warrants they have authority to do so and accepts these terms and conditions on behalf of their eligible business. Any major prize will be awarded to the participating business identified in the registration, and not to the individual personally, unless otherwise stated by the Promoter. This Promotion excludes entries from directors, officers, management, employees and contractors (and their immediate family members) of: a. the Promoter; or b. the agencies, companies or Participating Stores (if relevant) directly associated with this Promotion. “Immediate family member” means spouse, ex-spouse, de-facto spouse, child or stepchild (whether natural or by adoption), parent, stepparent, brother, sister, step siblings, grandparent, step-grandparent, uncle, aunty, niece or nephew or first cousins.
Website	The promotion is as described at the url www.cadellfoodservice.com.au and as set out in this Schedule.
Registration and Participation Conditions	I understand and agree that my contact information (full name, contact number and business address) may be collected and used by Cadell Food Service for program administration and, where reasonably necessary, disclosed to participating suppliers for administering sample distribution, obtaining product feedback and conducting program-related follow-up, in accordance with these Terms and Conditions and the Promoter’s privacy policy.

	I agree that Cadell Food Service may contact me during the program period by SMS, pocket pantry+ App and email to administer the program and provide program updates. I also consent to receive marketing materials, product information, special deals and offers from Cadell Food Service through those channels. I acknowledge that: • I will receive a total of 20 boxes of samples, distributed fortnightly commencing in August 2026 and concluding in September 2026, with up to 4 products included in each box. • Completion of all feedback surveys is a condition of my participation in this program. • Special offers and deals are accessible through the pocket pantry+ App/web portal or via your Cadell Food Service direct contact. • Customers will need to be registered for pocket pantry+; please reach out to your direct contact for set up. Once set up, customers can access via the Cadell Food Service website or by downloading the app from their device app store. • By completing my surveys, I become eligible for all prizes, including supplier prizes randomly included in mystery boxes and the major end-of-program prize. Failure to complete any required survey may render my entry void for all prize draws. • All surveys must be completed by 30 September 2026. I understand the following prize draw conditions: • Each participant who completes all required surveys receives one entry into the major prize draw. • Supplier prizes are randomly included in select mystery boxes and are awarded on discovery/receipt, separate from the major prize draw. • All deals and offers conclude on 30 November 2026 unless otherwise stipulated. I acknowledge and agree that: • Registration in this program is free and limited to 150 participants. • Cadell Food Service reserves the right to disqualify participants who do not comply with program requirements. • If a prize valued at more than $1,000 is awarded, the winner's name will be published in accordance with applicable Victorian trade promotion lottery requirements. By signing registration form, I confirm that all information provided is accurate and that I have read, understood, and agreed to all conditions set out in this document.
Prizes	Participants may be eligible to receive supplier prizes randomly included in select mystery boxes during the program period and one major end-of-program prize, subject

	to completing all required surveys and satisfying any other stated program requirements.
Prize Draws	There will be one major prize draw conducted at 1:00pm on 1/10/26 at 55-57 Ogilvie Ave Echuca Victoria, from all eligible entrants who have completed all required surveys, together with any additional entries earned through qualifying purchases of program deals and offers.
Promoter Funded Prize Pool	The total value of prizes funded by the Promoter will not exceed AUD $10,000. In addition, selected mystery boxes may contain supplier-funded bonus prizes. The quantity and value of these supplier-funded bonus prizes are variable and are not included in the stated Promoter-funded prize pool.
Maximum Entries per Eligible Entrant	Each eligible entrant who completes all required surveys will receive one entry into the major prize draw. An eligible entrant may receive additional entry/entries for each qualifying purchase of a participating deal or offer made during the program period. The Promoter may require proof of each qualifying purchase before allocating any additional entry.
Proof of purchase	The Promoter may require a participant to provide proof of eligibility, survey completion, registration details, or qualifying purchases made in connection with program deals and offers.
Winner Notification & Publication	The winner of any major prize draw will be notified via phone and email within five (5) business days of the draw. If the major prize is valued at more than $1,000, the winner's name will be published on the Promoter's website for a minimum of 28 days, or otherwise as required by applicable law, within 10 business days of the draw.
Unclaimed Prize Draw	Any major prize must be claimed by the date advised by the Promoter. In the event of an unclaimed major prize, the Promoter may conduct an unclaimed prize draw at the same place as the original draw on a date determined by the Promoter and in accordance with applicable law. The winner of any unclaimed prize draw will be notified via phone and email within five (5) business days of the draw. If an unclaimed prize valued at more than $1,000 is awarded, the unclaimed prize winner's name will be published on the Promoter's website for a minimum of 28 days, or otherwise as required by applicable law, within 10 business days of the unclaimed prize draw.

ADDITIONAL TERMS AND CONDITIONS

1. These additional terms and conditions incorporate and must be read together with the details and terms outlined in the above Schedule (together the "**Terms & Conditions**"). Participation in the Cadell Food Service sample program and eligibility for any supplier prize or major prize are subject to agreement to all Terms and Conditions (including those in the Schedule).

Registration and Participation

2. Registration must be received during the program registration period advised by the Promoter and will be deemed received at the time recorded by the Promoter's system. Registrations that are incomplete, copied, forged, stolen or interfered with in any way are void.

3. Each participant is responsible for any costs associated with participating in the program, including internet access, device access, and any purchases made in connection with program deals and offers.

4. The Promoter may (in its sole discretion) deem incomplete, indecipherable, incorrect or illegible entries to be invalid and not eligible to win a Prize. Entries containing offensive or defamatory comments or which breach any law or infringe any third-party rights, including intellectual property rights, are not eligible to win.

Prizes

5. Prizes are non-negotiable and not transferable, and non-cash prizes are not redeemable for cash or other goods or services. Prizes must be taken as and when offered or they will be forfeited, and if forfeited the Promoter will not be liable.

6. Prize values are correct as at the date of preparing these Terms and Conditions. The Promoter is not responsible for any changes in prize value.

7. The Promoter is not responsible for any tax implications arising from a participant or eligible business receiving a supplier prize or major prize. Participants should seek independent financial advice prior to claiming any prize.

11. In the event that the major prize draw cannot be conducted at the specified time due to unforeseen circumstances outside the Promoter's reasonable control, the affected draw will take place as soon as practicable after the delay has been resolved.

General

12. Failure to comply with all Terms and Conditions may result in an eligible entrant's disqualification from this Promotion. The Promoter may, at any time, request documentation or further information to verify an entry. Disqualification will be at the Promoter's sole discretion and final. No correspondence will be entered into. The Promoter's failure to enforce its rights at any time does not waive those rights.

13. If an eligible entrant or winning eligible business breaches any law, engages in conduct, or acts in a manner which may jeopardise the fair and proper conduct of this Promotion, or adversely affects the Promoter's reputation or the reputation of any third parties associated with this Promotion, the Promoter may, in its sole discretion, cancel the eligible entrant's involvement or restrict a winning eligible business from participating in any part of the prize.

14. A winning eligible business agrees to participate in marketing and promotional activities relating to the Promotion as reasonably required by the Promoter, including making available an appropriate representative of the eligible business to be recorded, photographed or interviewed on its behalf, and the Promoter may use such material without any compensation being payable. The Promoter reserves the right to use the winning eligible business's business name, suburb, state and trade mark, as well as a photograph, image and likeness of its authorised representative or premises, for the purpose of promoting and advertising its business or goods or services, including in the Promoter's communications, and winning eligible businesses agree to such uses.

15. The Promoter shall not be liable in any way if Entries are unavailable as a result of technical malfunction or operator fault.

16. The Promoter may cancel or modify this Promotion but will only do so if this is unavoidable (e.g., if the Promotion cannot run for technical reasons or administrative reasons.) and subject to Australian state or territory regulations. The Promoter will update these Terms and Conditions as soon as practicable if this occurs. If the Promotion is cancelled, the Promoter may select the winner(s) from eligible Entries received at the time of cancellation and if appropriate to do so in the circumstances.

17. The Promoter's decision in connection with this Promotion will be binding and final.

18. The Promoter will handle any personal information it collects in the course of running the Promotion in accordance with the Privacy Act 1988 (Cth) and its privacy policy available at https://cadellfoodservice.com.au/. Entrants' personal information will be used for receiving entries, administering the Promotion, identifying and notifying winners, publishing winner information where required by law, and notifying relevant third-party prize providers or participating suppliers where disclosed for purposes stated in these Terms and Conditions. The Promoter will not use or disclose that personal information for other purposes except as permitted by law or with consent.

19. If publication will take place, a winning Eligible Venue may request that the Promoter only publish the name and postcode of its Eligible Business.

20. Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant or Eligible Business may have under any applicable law, including the Competition and Consumer Act 2010 (Cth) which may not be excluded, restricted or modified (Consumer Rights).

21. To the extent permitted by law, the Promoter (including its employees, agents and contractors) is not liable (including negligence) for any injury (including illness or death), loss, expense or damage (including direct, indirect, consequential or economic loss) arising in connection with this Promotion or any Prize. Where it cannot be excluded, liability shall be limited to the greatest extent permitted by law. This clause does not apply to the extent the Promoter has caused or contributed to such loss, damage or injury or to the extent that the Promoter's liability (if any) arises from the gross negligence of the Promoter in respect of its supply of services and/or goods to winners in the ordinary course of the Promoter's business.

22. To the extent permitted by law, the Promoter excludes all liability (including negligence) for any problems or technical malfunction or human error or for any act, omission, failure or delay by or on behalf the Promoter due to circumstances beyond the Promoter's reasonable control.

23. Without limiting the previous paragraphs, the Promoter, and any third party or prize provider associated with this Promotion, is not liable for any loss of, damage to, or delay in the delivery of the Prize due to circumstances beyond their reasonable control. All times are estimates only and the Promoter cannot guarantee exact event timings.

24. This Promotion is not sponsored, endorsed or administered by, or associated with, any social media platform, including Facebook, Instagram, Twitter or TikTok. Entrants and winning Eligible Venues provide information to the Promoter and not to any social media platform. To the extent relevant to this Promotion, an Entrant and winning Eligible Venue must adhere to the terms and conditions of the relevant social media platform. Entrants and winning Eligible Venues are solely responsible for any content or information they transmit on the relevant social media platform. Entrants and winning Eligible Venues release any relevant social media platform from any and all liability in connection with this Promotion.

25. Capitalised terms have the meaning given in the Schedule (except where they are otherwise defined in the main body of these Additional Terms and Conditions).